



INFORMATION
LEADERSHIP

Take hold of the future

With Copilot for Microsoft 365

Agenda

01 Get excited

Understand the transformative potential of generative AI

02 Get ready...

Ensure your content readiness and user enablement plan for a successful Copilot rollout

03 ...Take -off!

Empower your team for a seamless incorporation of Copilot into daily work routines

A photograph of two women sitting at a wooden table in a modern office. The woman on the left has long dark hair and is wearing a blue cable-knit sweater. The woman on the right has short blonde hair and is wearing a dark blue t-shirt. Both are smiling and looking towards the left. In the background, there is a glass wall with the text 'let's make' visible. The overall atmosphere is positive and collaborative.

Make work better

Making work better for organisations with
innovative and functional Microsoft 365
digital workplaces

We're focused on Microsoft 365 digital workplaces



Microsoft 365 digital workplaces

Implementations – full and/or EDRMS
Intranets
Reviews/Makeovers
Training
Strategy/Tactics



Tech independent Information Management

Reviews/Roadmaps
PRA/IM Training
Data



Digital Strategy

Roadmaps
Governance
Business Case

Located in



Auckland



Wellington



Christchurch



Dunedin



The pre-flight checklist

Get Excited

Get Ready

Take Off!



Awareness

Develop understanding and leadership capabilities to leverage AI for business outcomes

- ✓ Foundational understanding
- ✓ Business strategy
- ✓ AI governance group creation
- ✓ Provide clarity and prioritisation for cohorts



User Enablement

Manage the human transformation through robust user enablement programs and engagement

- ✓ Promote self selection of scenario-based groups.
- ✓ Support and empower
- ✓ Authentically integrate feedback



Foundation

Understand your content and capability in order to deliver results

- ✓ Ensure you understand your content
- ✓ Manage and mitigate risk by implementing (additional) security.
- ✓ Configure appropriately

Responsible AI principles



Select and activate your Copilot **influencers**, in partnership with your AI governance group.



Define initial high value **scenarios** and target users for rapid value



Define your path to **content readiness** for compliance and peace of mind

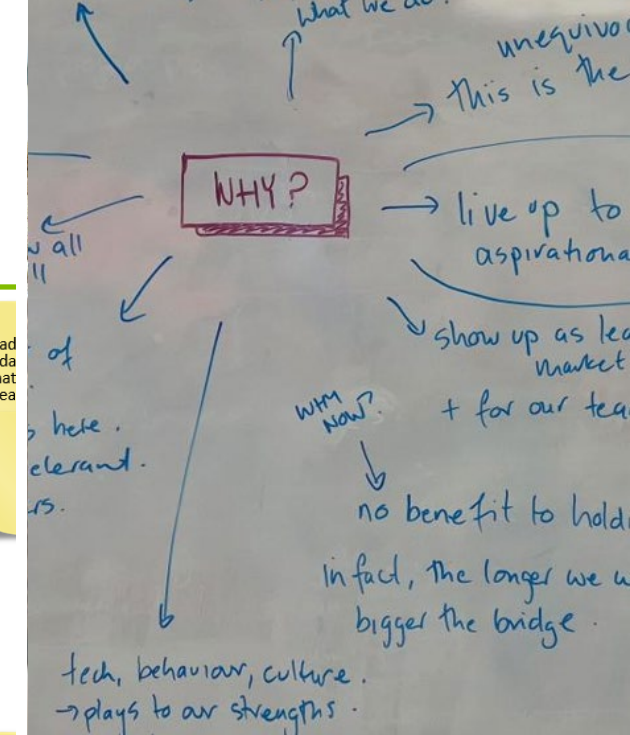
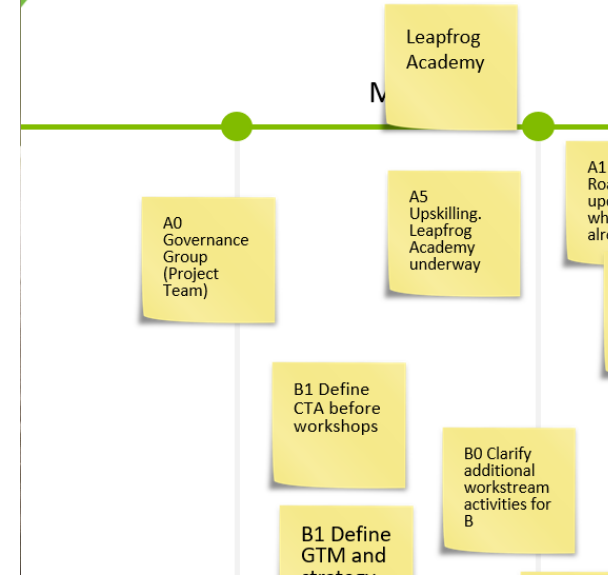
Awareness

What we did

- ✓ Established a governance group
- ✓ Briefing to the board
- ✓ Defined the "why" for us as an organisation
- ✓ Develop our roadmap and plan
- ✓ Cohort plan and communication plans

EXECUTION FRAMEWORK

Workstream Plan



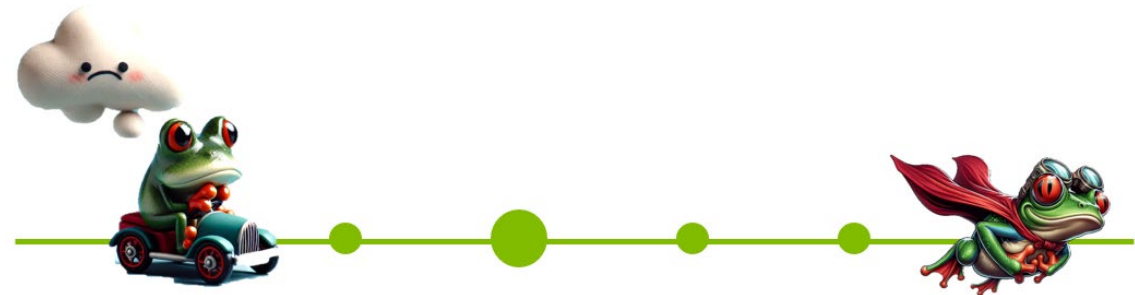
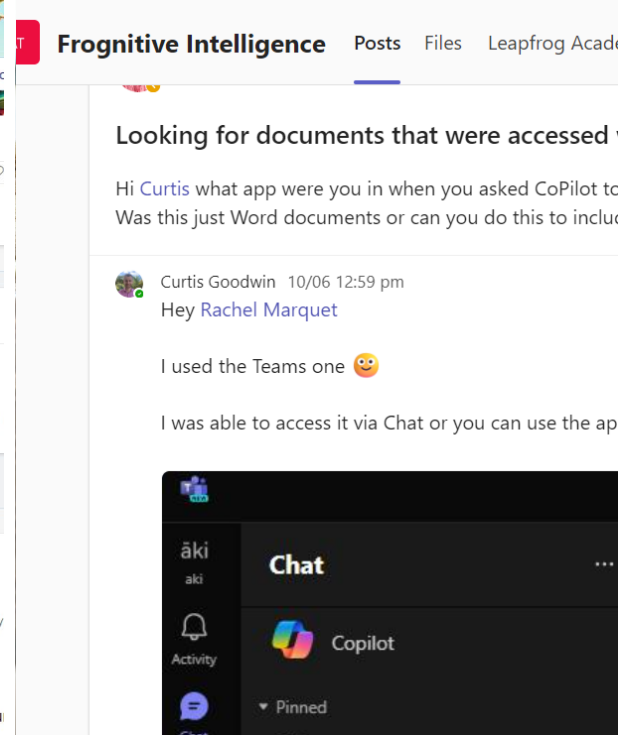
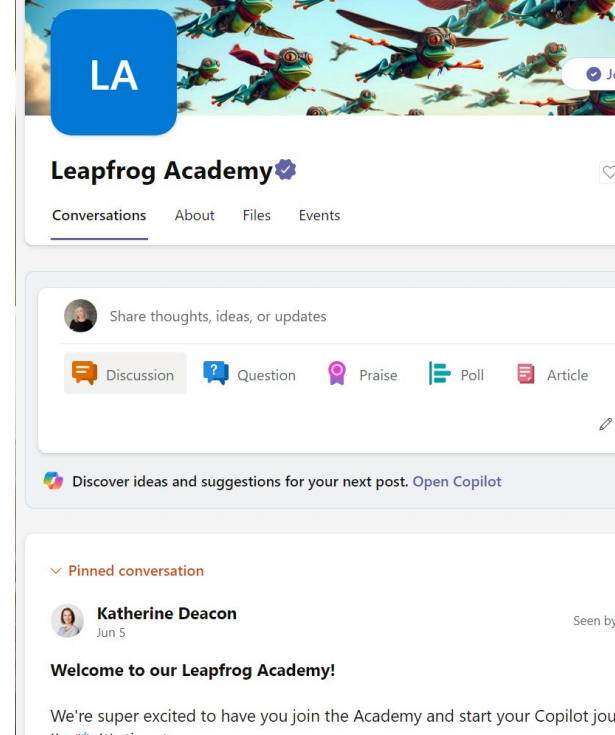
THE
ORLANDO
FILES



User Enablement

What we did

- ✓ Internal demos and launch
- ✓ Self formation of cohorts
- ✓ Daily lunch & learns
- ✓ Support and empower users through Viva Engage
- ✓ Encourage users to share stories and support each other
- ✓ #promptwizardry





Foundation

What we did

- ✓ Retention & disposal
- ✓ IPx sprint – sensitivity labels
- ✓ Filing process review
- ✓ Technical readiness assessment
- ✓ Procure licensing



- › Receipts for expenses
- › Programme downloads (such as SPFx starter kit)
- › Microsoft Team Chat shared files (Out of the box behaviour)

Document Naming

All documents must be named using the following conventions:

- Start with the short abbreviations for the Customer e.g. ADHB.
- Include the type of the document e.g. SOW, Report, Design, etc. This is important to help Smart Records infer the document type.
- Documents received from a third party, must be saved in "Reference Background Info".
- End with the date using the 2023-04-13 format.
- The word SENT added to the filename if it has been shared with a third party.

Information Ownership

All information created or received as part of business activities belong to the IL, regardless of physical location, source or medium. Employees, agents, and contractors are accountable for the management of this information.

Information created by contractors on behalf of IL, which relate to business activity are the property of IL unless there is an explicit agreement between the parties specifying any exclusions.

Privacy and Confidentiality

Information covered by the Privacy Act or that which has legal or commercial sensitivity must be protected from unauthorised access.

IL is responsible for providing the correct level of security for each digital workplace in äki SharePoint Workspaces/Teams.

Information Access

IL staff will be provided open access to information and records unless there is good reason to restrict.

äki and the information stored within must be protected against loss, unauthorised access and modification.



D

Delete old, duplicated or unimportant content



A

Access restricted - especially for important case files



M

Migrate curated legacy info so CoPilot can access it



P

Protect confidential + private info so it isn't divulged

Get Excited!



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▶ The age of Copilots



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*let's make
work better*

Hearsay

Our roller coaster
journey... to
Orlando

To see firsthand
the hype vs real
advances

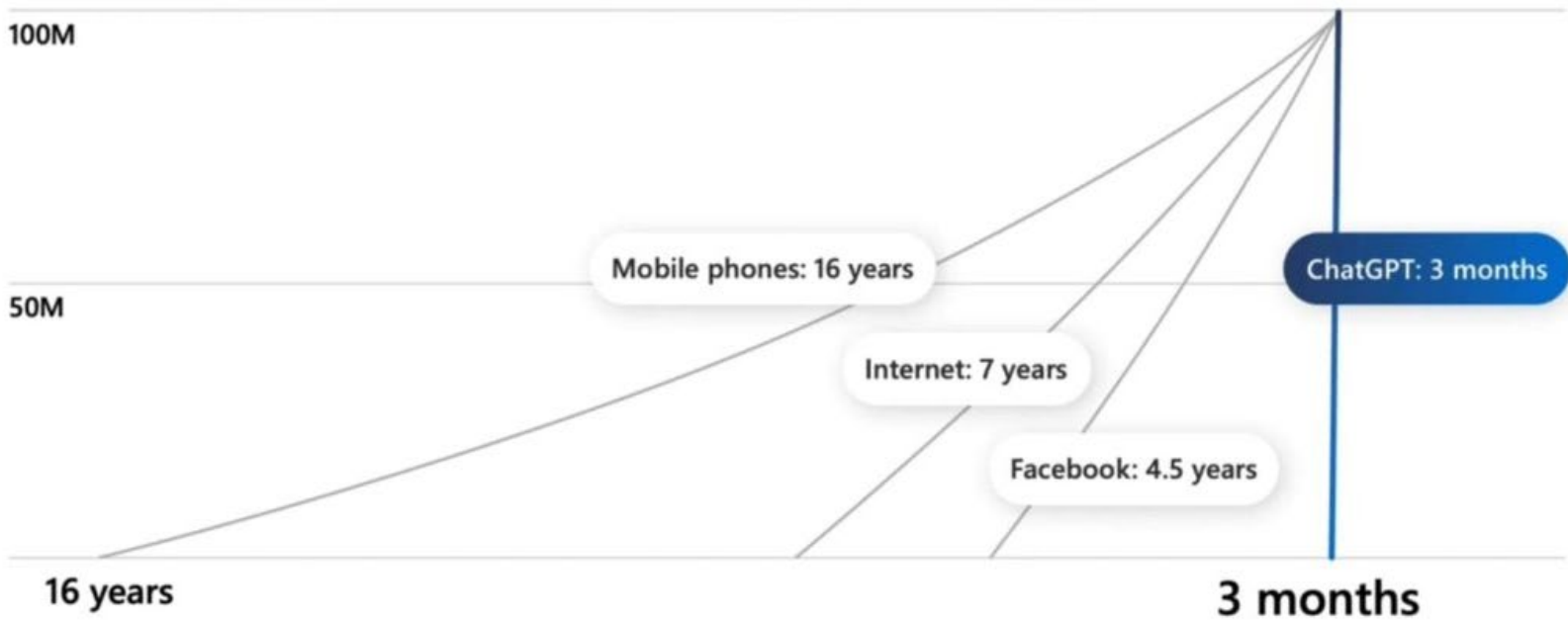




06 FULL DAYS
20+ WORKSHOPS
100+ SESSIONS
3000+ ATTENDEES

Generative AI technology is **here**

Time to reach 100M users



Source: Microsoft Research

2024 Work Trend Index

from Microsoft and LinkedIn



Finding 1

Employees want AI at work—and won't wait for companies to catch up

They're bringing their own tools even as leaders face AI inertia.

- **75%** of knowledge workers around the world use generative AI at work.
- **78%** of AI users are bringing their own AI to work (BYOAI).
- While **79%** of leaders believe their company needs to adopt AI to stay competitive, **60%** of leaders worry their organization's leadership lacks a plan and vision to implement it.



Finding 2

For employees, AI raises the bar and breaks the career ceiling

Some are itching for a career change, and there is a massive opportunity for those willing to skill up on AI.

- **66%** of leaders say they would not hire someone without AI skills.
- **71%** say they'd rather hire a less experienced candidate with AI skills than a more experienced candidate without.
- There was a **142x** increase in skills like Copilot and ChatGPT added to LinkedIn profiles last year.



Finding 3

The rise of the AI power user—and what they reveal about the future

Power users use AI at least several times per week. They say it saves them more than 30 minutes per day.

- Frequently experimenting with AI is the **#1** predictor of an AI power user.
- Power users say AI boosts their creativity (**92%**) and helps them focus on the most important work (**93%**).
- AI also helps them feel more motivated (**91%**) and enjoy work more (**91%**).

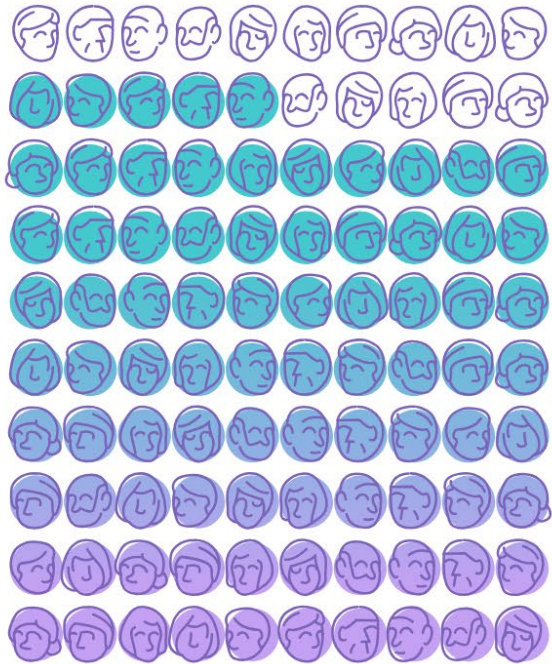
Ref: <https://aka.ms/wti>

Gen Z
(18–28)

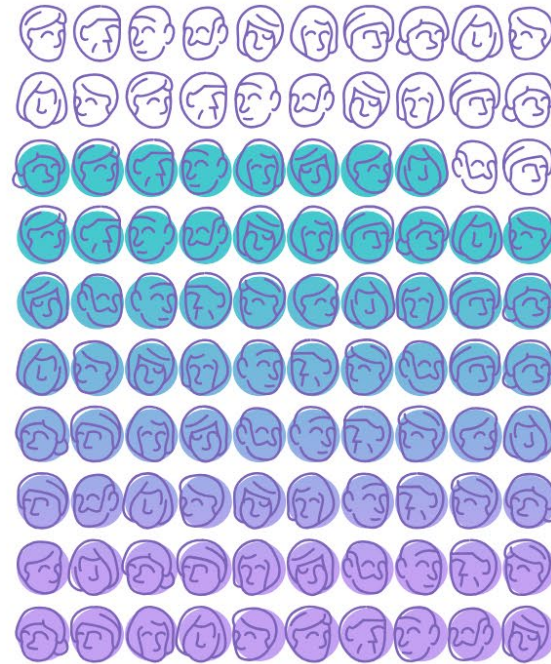
Millennials
(29–43)

Gen X
(44–57)

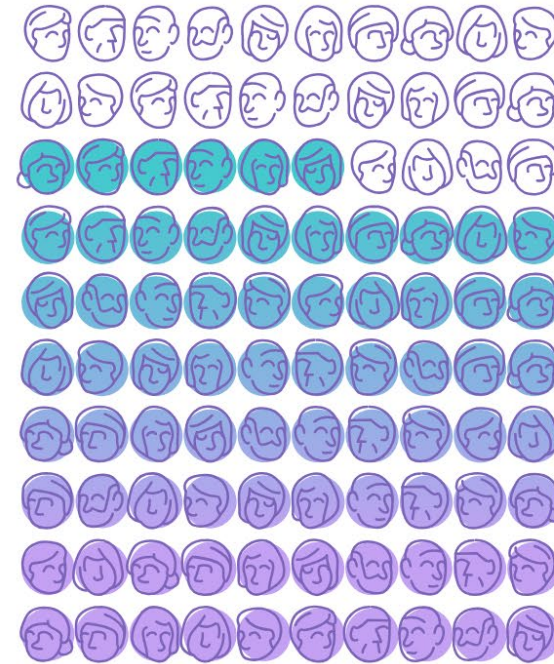
Boomers+
(58+)



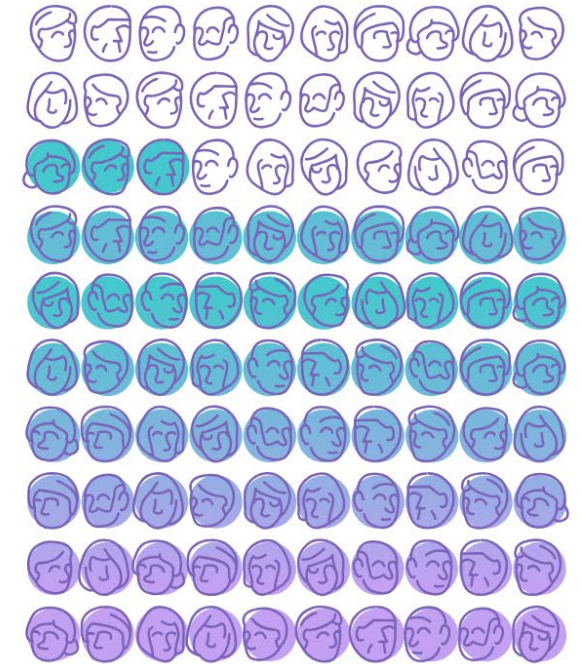
85%



78%



76%



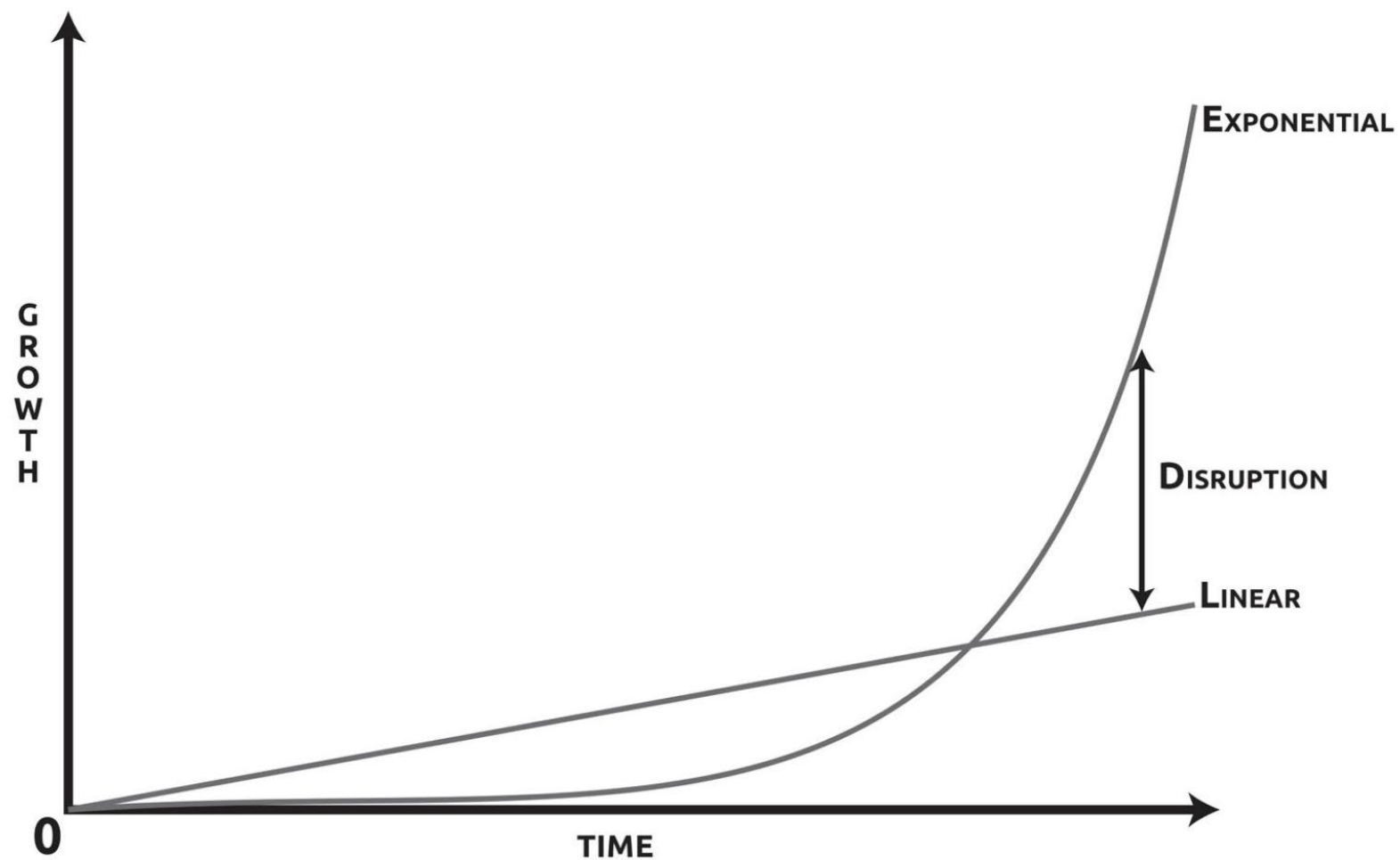
73%

Share of survey respondents who are using AI tools at work not provided by their organization

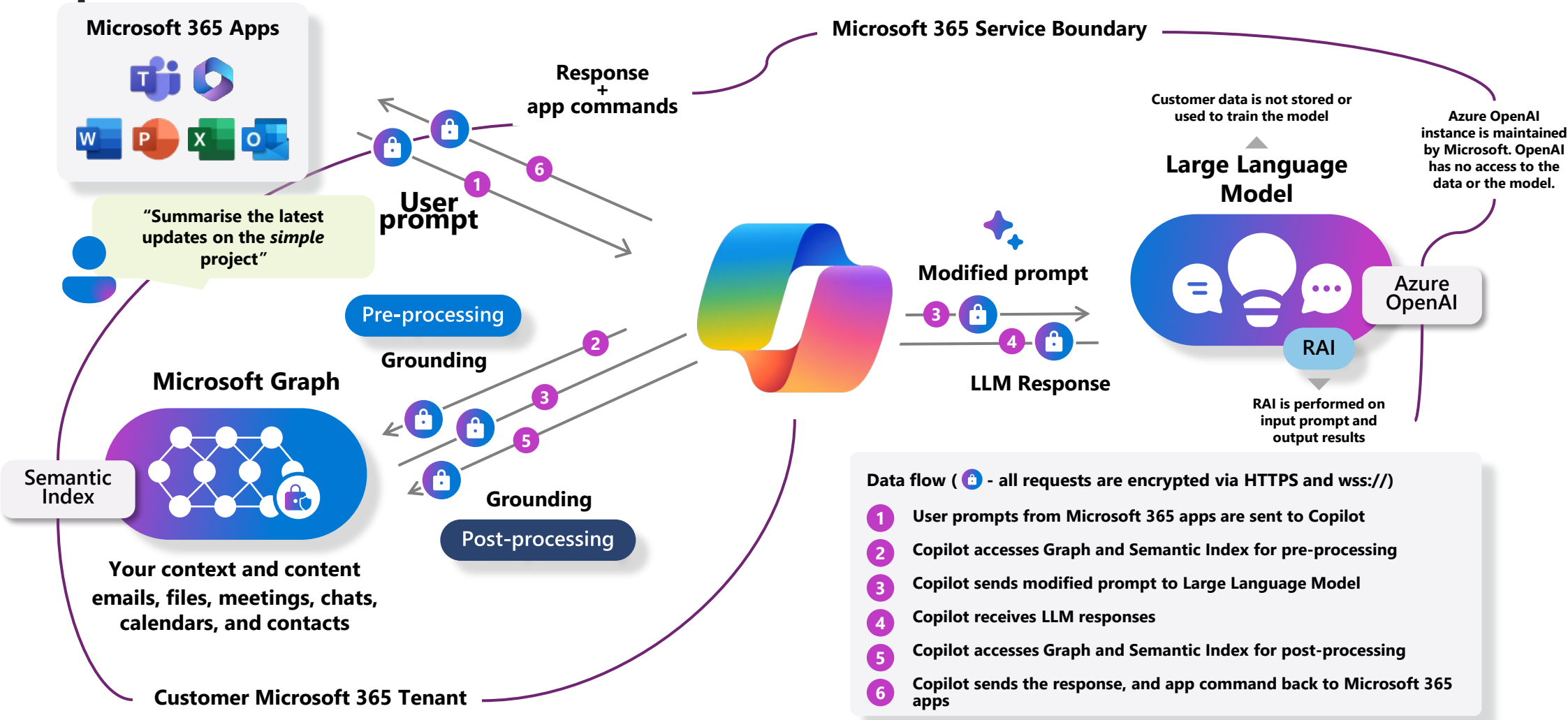
Ref: <https://aka.ms/wti>



Minimise disruption



Copilot M365: How it works



▶ What's possible now



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*let's make
work better*

Copilot: your personal AI assistant



Personalised assistance

...tailored support to help you get started with content generation



Streamline all those meetings!

...reduce low value interaction and amplify high value insights and action



Unlock insights

...access concise explanations and summaries across content in multiple places



Empowering collaboration

...where You + Me + AI multiplies the possibilities



Learning and coaching

...with real-time writing assistance and interactive feedback during meetings



Safely grounded in your content

...within the bounds of your security, privacy and compliance context.

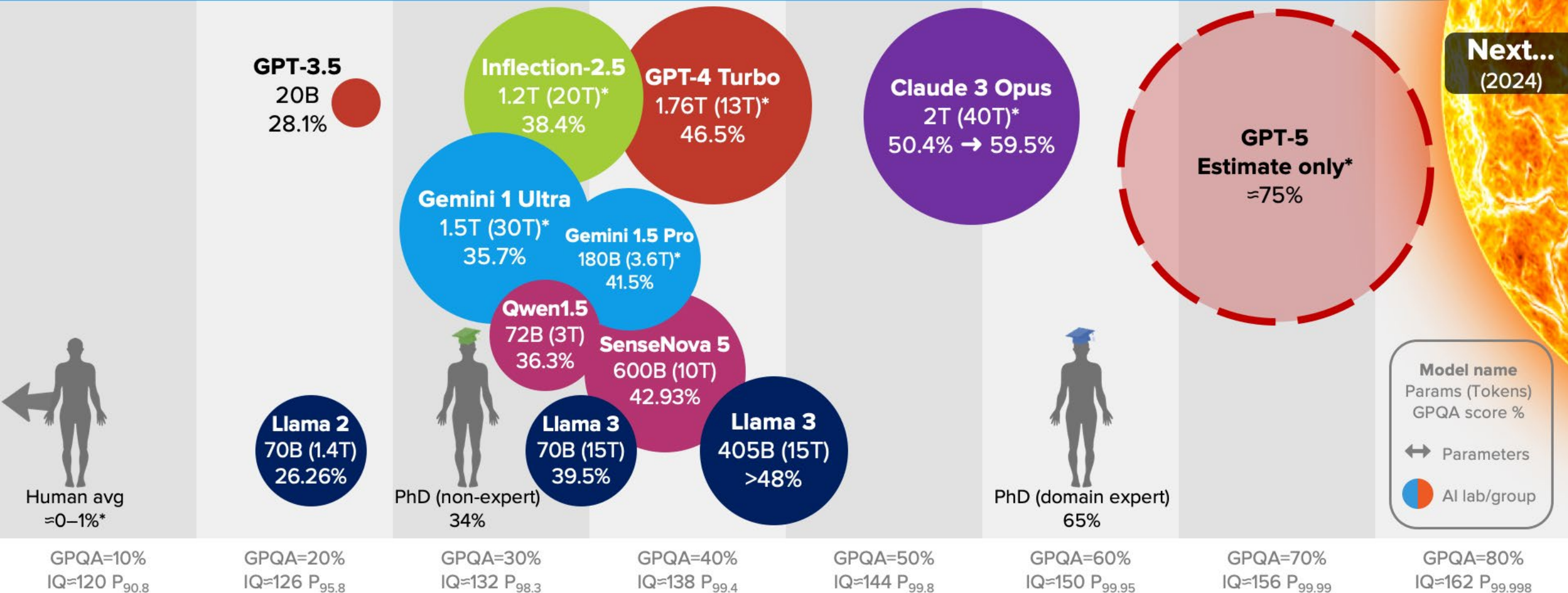
▶ The future is now



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LARGE LANGUAGE MODELS + GPQA (MAY/2024)



Model sizes near to scale. * Estimates based on independent analysis. Selected highlights only. IQ correlation estimates only: <https://lifearchitct.ai/visualising-brightness/> PhD/IQ correlation: <https://www.religjournal.com/pdf/ijrr10001.pdf> All models: <https://lifearchitct.ai/models-table/> Alan D. Thompson. 2024.



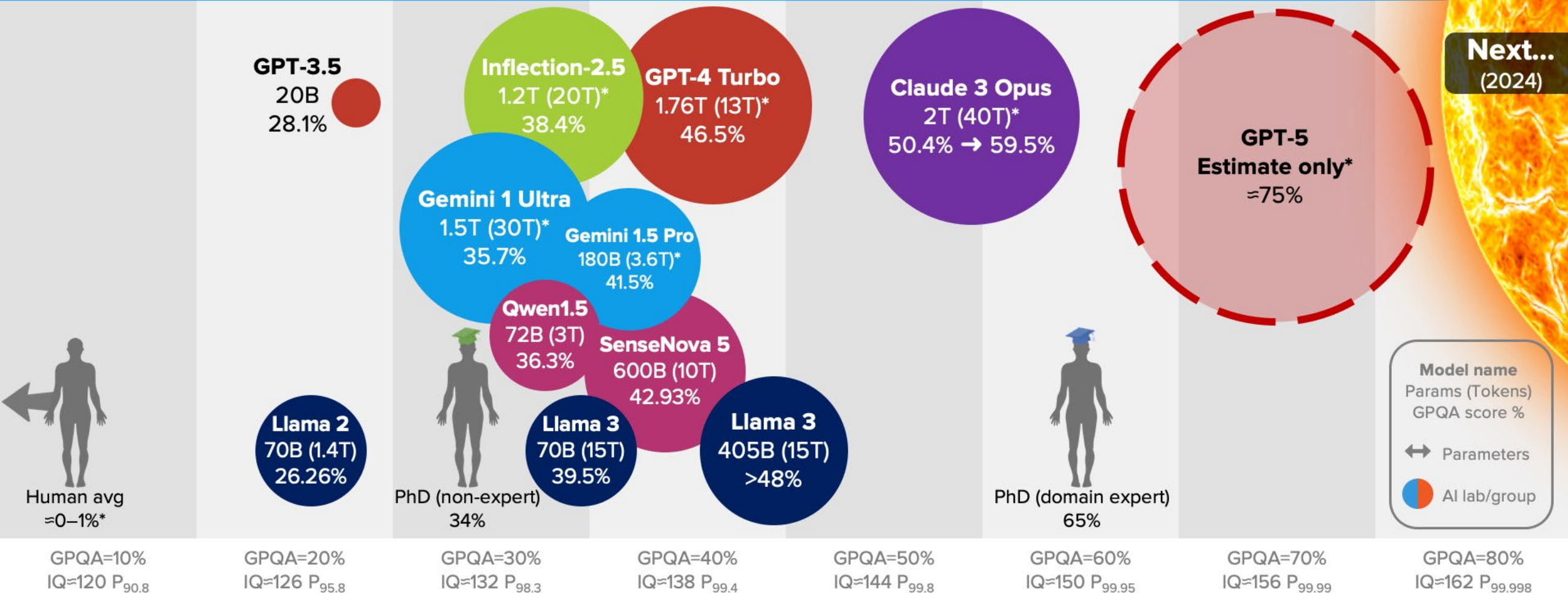
GPQA example



You

A reaction of a liquid organic compound, which molecules consist of carbon and hydrogen atoms, is performed at 80 centigrade and 20 bar for 24 hours. In the proton nuclear magnetic resonance spectrum, the signals with the highest chemical shift of the reactant are replaced by a signal of the product that is observed about three to four units downfield. Compounds from which position in the periodic system of the elements, which are also used in the corresponding large-scale industrial process, have been mostly likely initially added in small amounts?

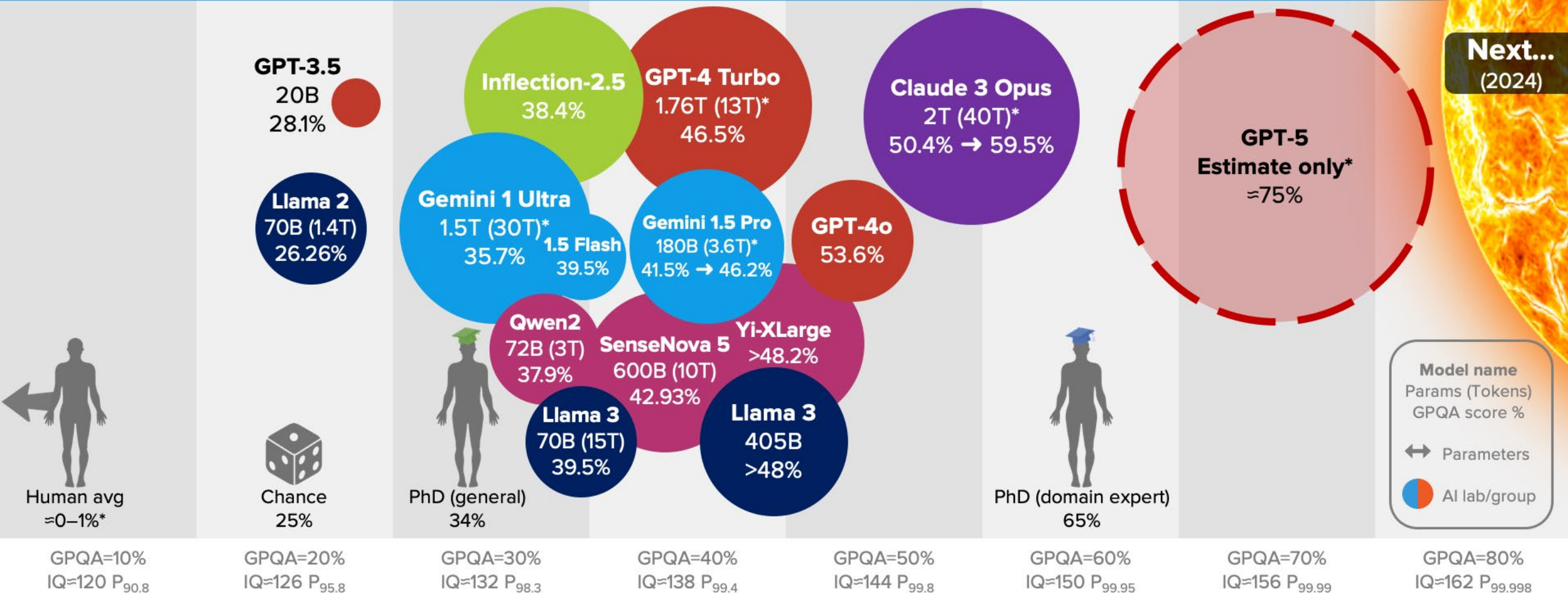
LARGE LANGUAGE MODELS + GPQA (MAY/2024)



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LARGE LANGUAGE MODELS + GPQA (JUN/2024)



Model sizes near to scale. * Estimates based on independent analysis. Selected highlights only. IQ correlation estimates only: <https://life architect.ai/visualising-brightness/> PhD/IQ correlation: <https://www.religiournal.com/pdf/iirr10001.pdf> All models: <https://life architect.ai/models-table/> Alan D. Thompson. 2024.



TOTAL CHATGPT OUTPUT WORLDWIDE (FEB/2024)

GPT-3
2021

4.5B

words per day

187.5M

words per hour

3.1M

words per minute

70K

tokens per second



ChatGPT
2024

100B

words per day

4.1B

words per hour

70M

words per minute

1.5M

tokens per second

Rounded, 1 word = 1.33 tokens.

Sources: <https://openai.com/blog/gpt-3-apps> & <https://twitter.com/sama/status/1756089361609981993> Alan D. Thompson, 2024.



▶ A day in the life with Copilot



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work better*

A day in the life scenarios

I'D LIKE TO...



Plan my day using Copilot



Quickly summarise and wade through complex email



Collaboration superpowers



Supercharge the meeting experience



What I need to know about BYOD

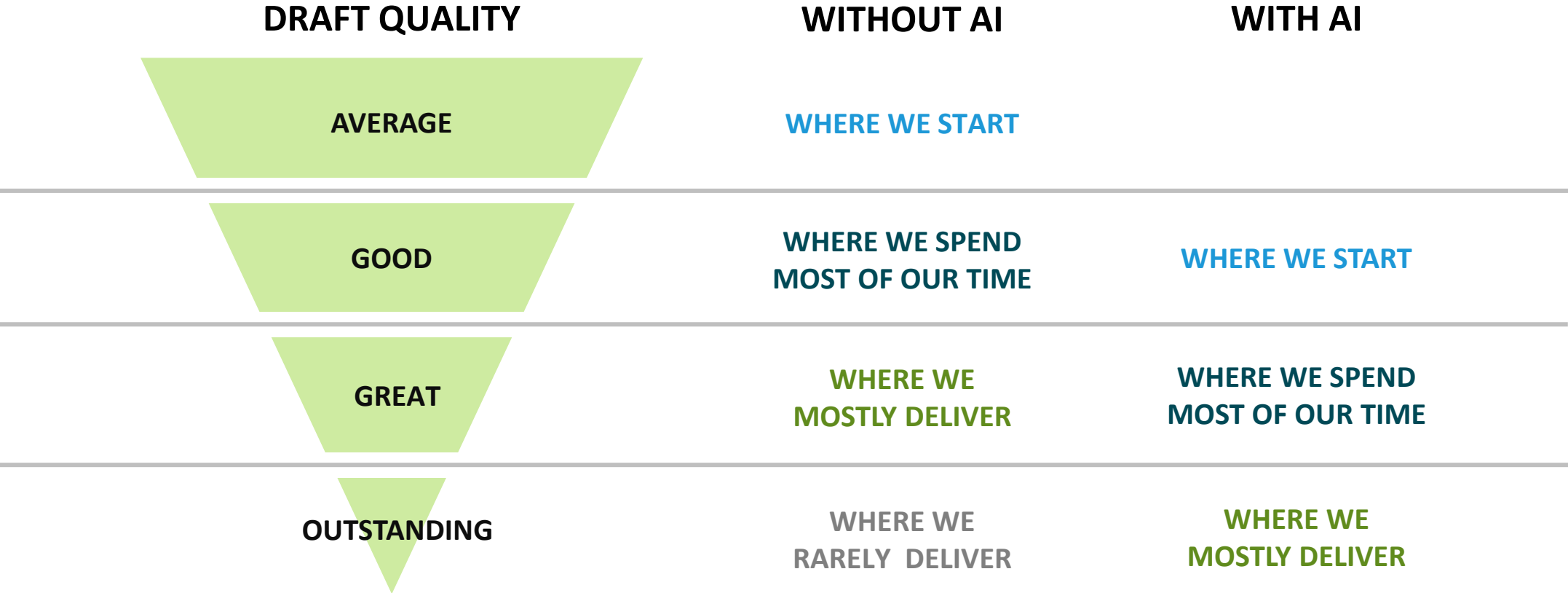


Create a board presentation for this afternoon



Quick start on some data analytics

It's Not About More Content, But Better Content



▶ Copilots

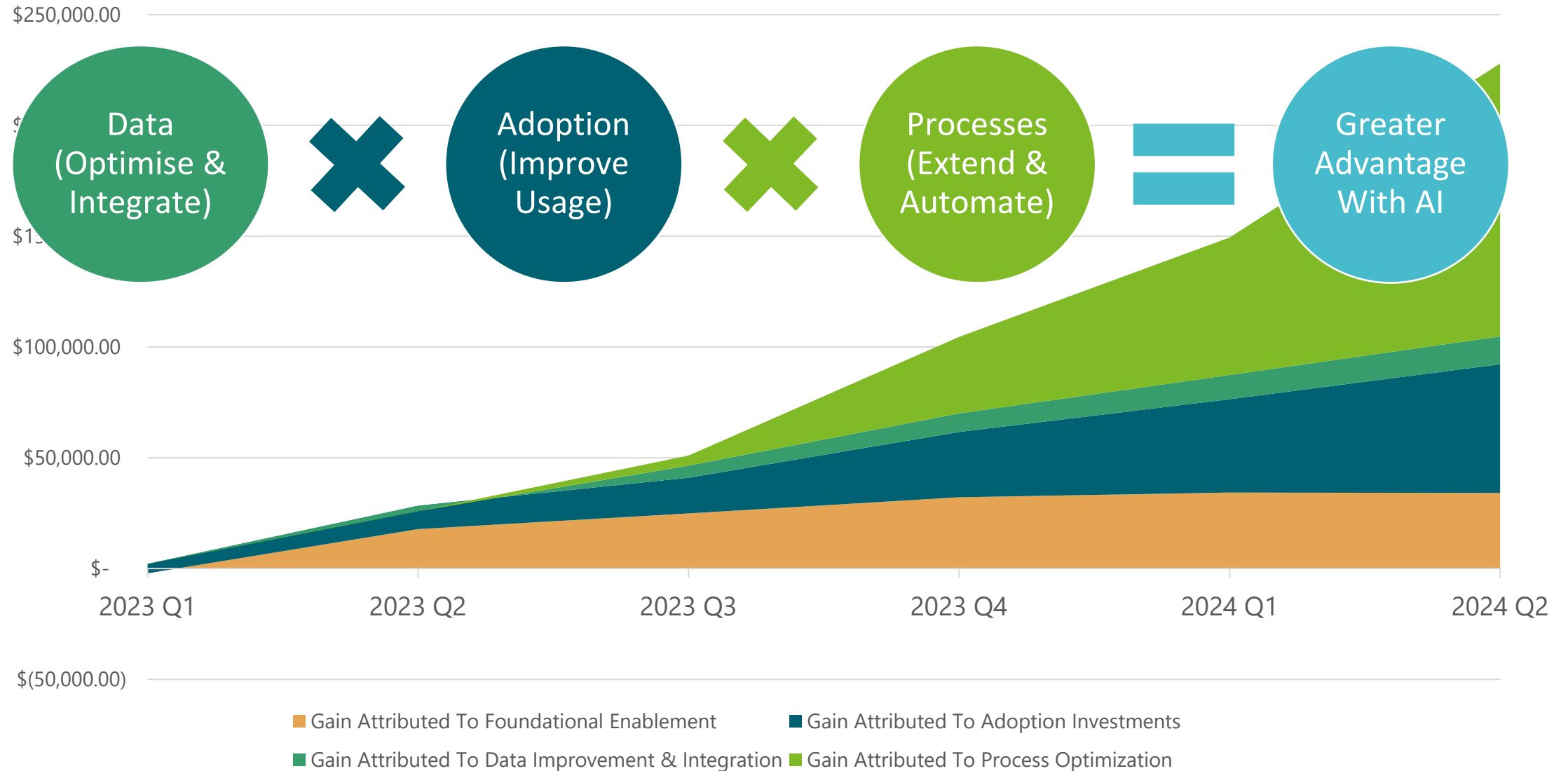


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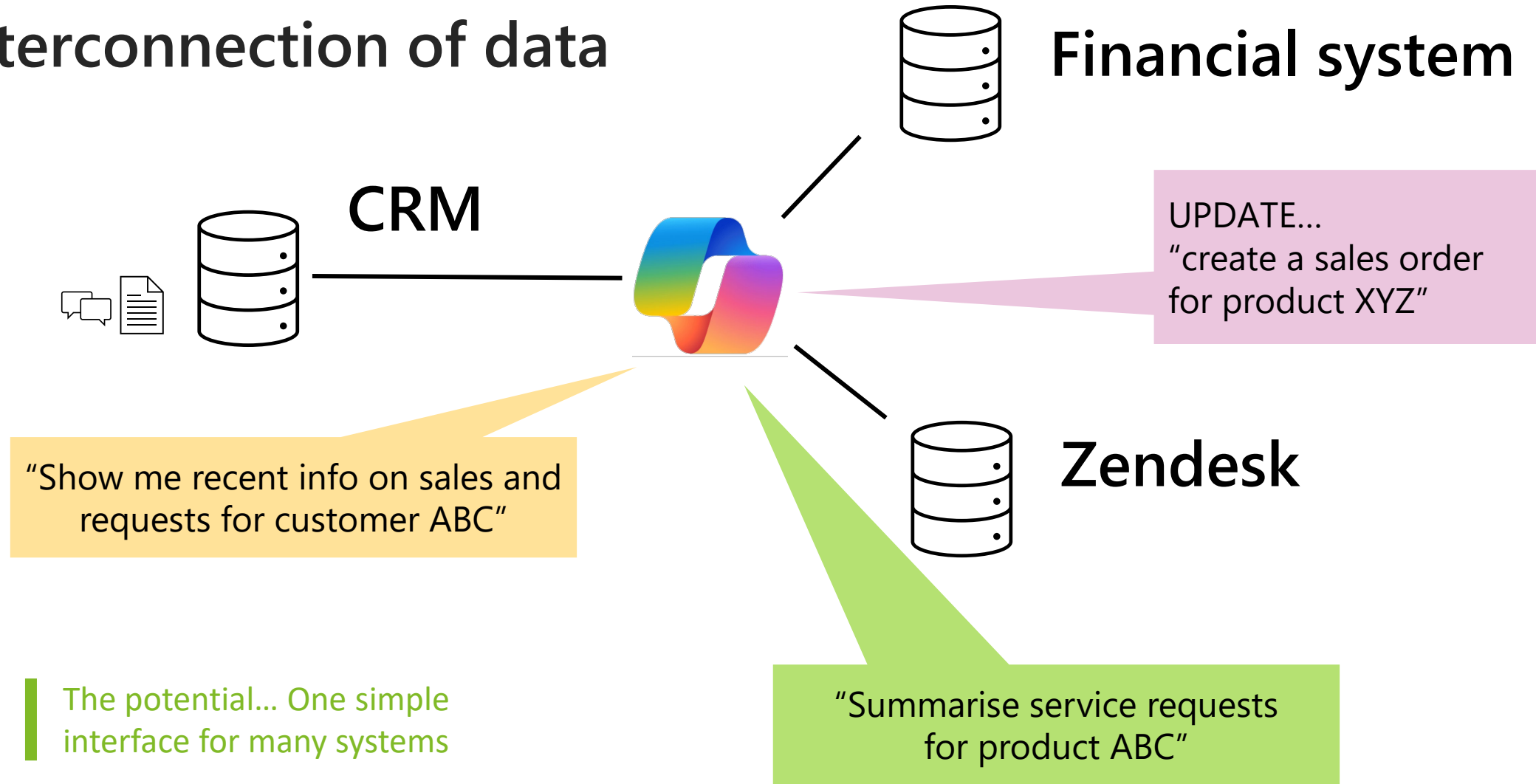
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work better*

Extensibility is the ROI game changer

Copilot ROI Estimations (Composite)



Interconnection of data



Knowledge bases, FAQ, Policy libraries

Application support	External Communications
Email Signatures	Published Resources
Harmon.ie Install and Use	+ Social Media
MindJet MindManager Enterprise	+ Website
Simple Product Definitions	
Software Subscriptions (Internal use) & License Keys	
Desktop Support	Health Safety and Wellbeing
Azure DevOps Feature Requests	Employee Assistance Programme (Raise)
IL MFA Sign Process	Health Safety and Wellbeing Site
Logging a support case	
Major Incident Management Process	
Microsoft Support for Device	
Security	
Security and Privacy Incident Response Process	
Upgrade to Office 365 apps	
Zendesk	
+ Communications Tools	
+ Computer and Office Equipment	
Employment Related	Internal Projects
Employee Off-Boarding	IIP - Variation Request Process
Expense Entries	About Internal Initiatives and Projects (IIPs)
Flexible Working Request	Change agents
KiwiSaver	Change calculator
Leave and Hours Guide	Criteria for assessing internal initiatives
New Employee Onboarding	
Pay Slip Retrieval	
+ Timesheets	
	Office Administration
	Bartercard Dollars
	Business Support - Who can help me?
	Company Information
	Invoice Reviews
	Mailing and Physical Addresses
	On Call 0800 Phone Diversion
	+ Key Contacts and Info
	Travel and Accommodation
	Purchasing
	Travel and Accommodation

M365



I have found a possible security issue, what should I do?

+ Add people, files, and more for better results

57 / 2000

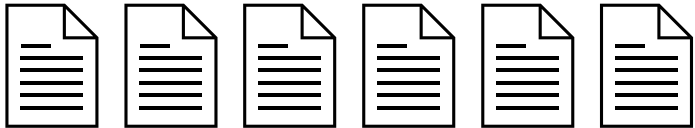


QUESTION → AUTHORITATIVE ANSWER

No Menus

No opening page/docs

Just straight to the point



Copilots, are we there yet?

- Super easy to get started – even I can do it.
- But...
- Before we show you, we learned some things...
- We set up a custom copilot that looks at the content in our working here intranet site across pages, policies and procedures.

Working Here 9:17 am

 Sure, I can help you with that. Filling in a timesheet typically involves recording the hours you have worked on specific tasks or projects. Here are some general steps to fill in a timesheet:

 Working Here

Marion Millard-Grelet

Adding...

Overview

Permissions

Built using Microsoft Copilot Studio.

Help employees stay informed, productive, and connected. Create Base:BaseResources.BotType.v2.base_plural and add important topics for your organization using an intuitive, graphical interface. No code required. Create your own at <https://aka.ms/microsoftcopilotstudio>.

App features

Bots

Chat with the app to ask questions and find info

Copilot extension

Let Copilot retrieve info from this app on your behalf

Created by: [Marion Millard-Grelet](#)

Version 1.0.0

Permissions

This app will have permission to:

- Receive messages and data that I provide to it.
- Send me messages and notifications.

By using Working Here, you agree to the [privacy policy](#), [terms of use](#), and [permissions](#).

i would like to know how to fill in my timesheet

9:17 am

as a week or a month.

ould include specific projects, client

by entering the start and end times for

u can provide any relevant information

supervisor or the appropriate

tion regarding timesheet submission.

ul-generated content may be incorrect

9:17 am

what timecode do i use for leave?

organization's policies and timekeeping

rect timecode to use for leave entries

f leave, such as vacation, sick leave,

anization and should be used to

out to your supervisor or HR

s and instructions for recording leave

Type a message

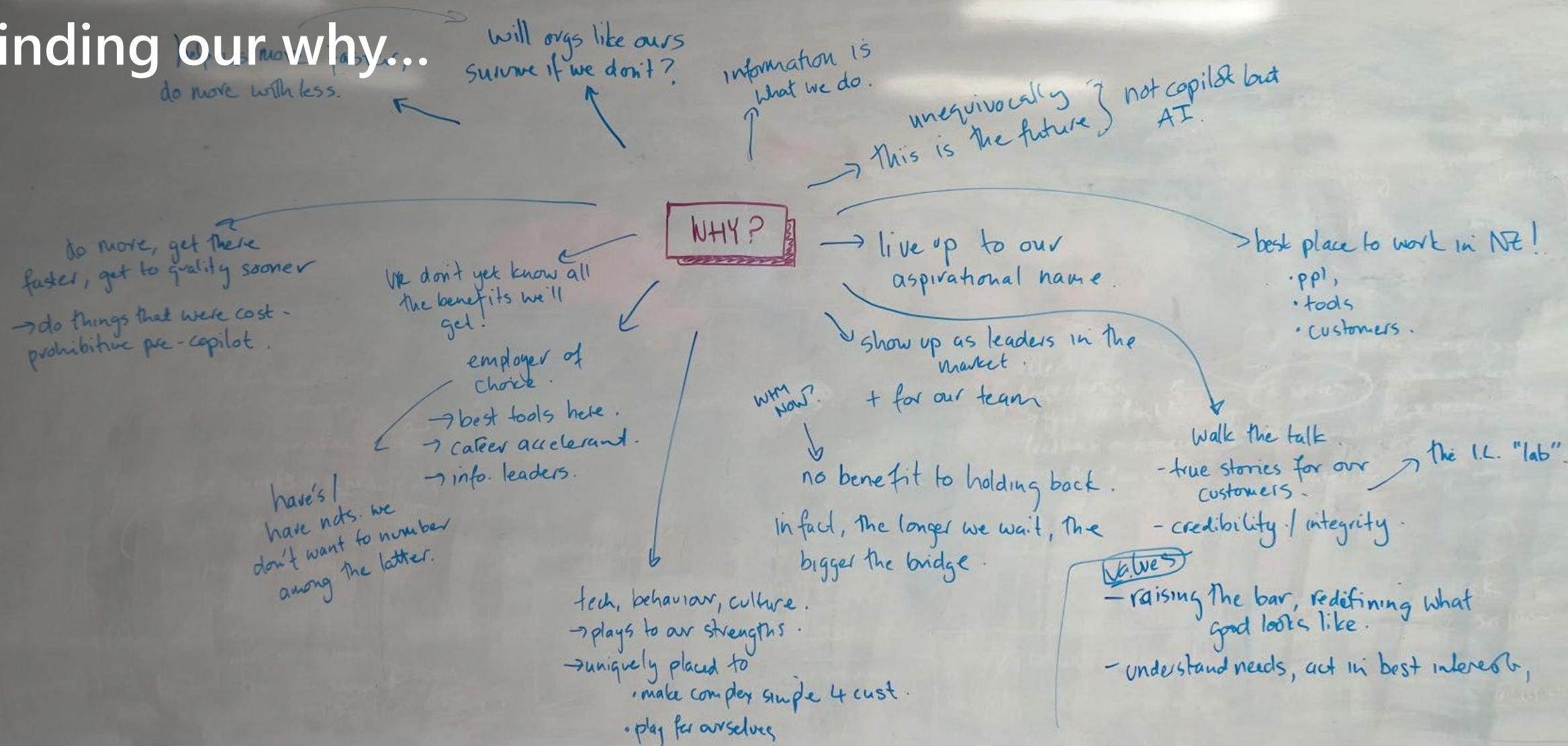
     

OUR EXPERIENCE

What we did



Finding our why...



Get ready!



The pre-flight checklist

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Define your path to **content readiness** for compliance and peace of mind

▶ User Enablement

Why this matters



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*let's make
work better*



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Leapfrog Academy

Cohort Briefing



Identifying POC cohorts

Selecting the right participants for your POC program is key to gain valuable insights and inform and roll out your org-wide launch.

- ✓ Don't leave it to chance or just assume its going to happen! Promote self selection and cohort formation.
- ✓ Users primarily from similar lines of business or departments, preferably those who work together on a project or business process.
- ✓ Likely Champions or leaders who will become advocates during the launch to the entire organisation.
- ✓ Cohort members will support following groups/users during launch.



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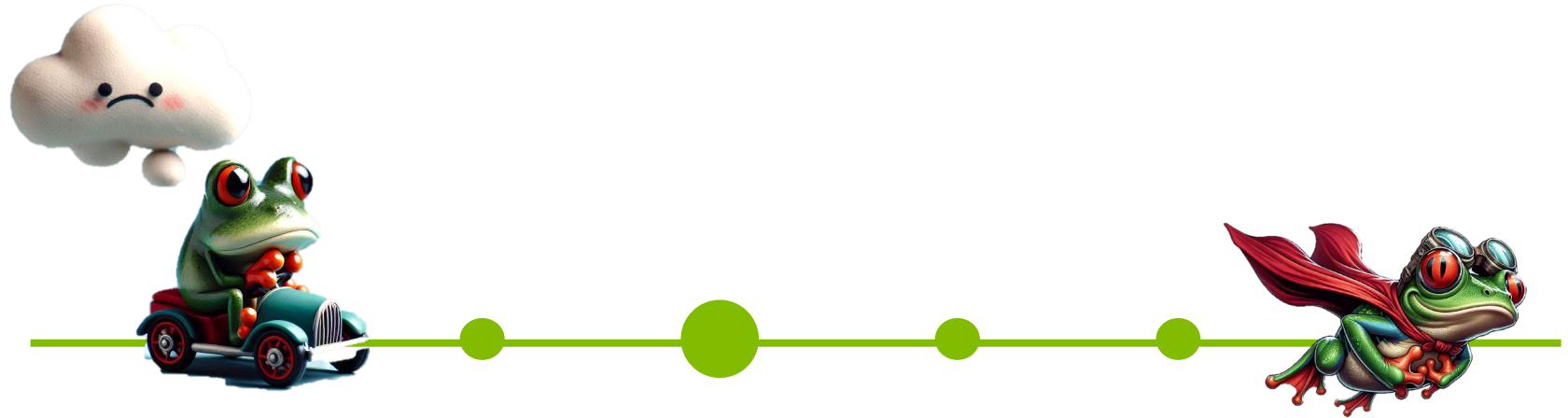
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Copilot Cohort

Who	Why
Clara	Copilot workshops / Cadence calls – I will be co-leading the Copilot workshops with Mark and Katherine. It would be great to have a range of day-to-day examples that I could demonstrate to customers in these workshops or our regular cadence calls Customer cadence meetings – I am keen to use Copilot to transcribe & summarise meetings and pull-out actions so I can give the customer my full attention while ensuring nothing is missed Case Studies – we’ve not written up many case studies recently due to resource / time constraints. The IAM team are keen to trial the effectiveness of using Copilot to write up case studies from staff & customer interviews, so we have library of current reference material for use in bids and new business work. SoW – I often rely on ChatGPT to get started on the summaries for SoWs. Using Copilot will prevent the need to anonymise prompts and will allow me to direct prompts to previous Sows for reference in the summary.
Chris	Keeping track of tasks, I'm hoping it can give me reminders when things inevitably fall off my plate Surmising action points from meetings Assisting with tone in the trickier emails I have to send from time to time
Bryce	I'd like to use Copilot to help create process documentation, for helping translate comms between internal and external audiences, and for driving meetings/summarising action points. Having Copilot means I can be more IL-specific with my prompts instead of having to go vague when using ChatGPT. <i>“What other platforms would you use CoPilot alongside?”</i> Zendesk - the obvious things like helping generate replies to service requests, but I would also use it to help me generate specific insights via the reporting engine Zendesk Explore. I've used ChatGPT in the past to help create/fix/simplify Excel formulas for things like

Week one

- Morning snack
- Chunky lunch
- A scenario to practise
- At the end of week one...



Launch

#Prompt
Wizards 

Ethics of AI

Supercharge
your Meetings

Take Off

Delete Archive Report Zoom

Leapfrog Academy Example: Leapfrog Academy Prework

Summary by Copilot

Dear Lollihops,

I hope this message finds you well (yes, Copilot wrote that) and as excited as I am for Leapfrog Academy next week. As we gear up for our briefing on Monday, I want to make sure we hit the ground running. To that end, I have a small but crucial pre-work assignment for each of you.

A few weeks ago you (hopefully?) watched the demo that Mark and I delivered and have lots of ideas about how Copilot can help you. Please come to Monday's briefing with at least five ideas about where you think Copilot will help **you** supercharge **your everyday tasks**. These ideas should be practical and applicable to your current role; you should reflect on what you saw in the demo and think about how Copilot can enhance efficiency, creativity, and decision-making in your daily work.

Your ideas will be instrumental in shaping our discussions and will help us tailor the Academy experience to your needs. This exercise is not only a great way to prepare for the briefing but also an opportunity to start thinking critically about the integration of Copilot into your workflow.

Thank you for your cooperation (Copilot), and I look forward to hearing your innovative ideas on Monday 😊.

Regards
Katherine

Katherine Deacon
Commercial Manager
+6421323141

Delete Archive Report



Zoom



Leapfrog Academy Example: Today's Daily Snack



Summary by Copilot



Today's Daily Snack



Meet Copilot!!

Today's daily snack to get you started. Meet Copilot in under nine minutes :)

You can access this content EITHER via the link below or you can browse to the [Viva Learning app](#) in Teams > Microsoft Copilot Academy and then scroll down to start your Copilot journey.

When you have watched the three short videos, you can mark as complete.

🗑️ Delete 📁 Archive 🛡️ Report ▾ ↶ ↷ ↲ ▾ 🔍 Zoom 📧 🏷️ ▾ 🚩 ▾ 🖨️ ...

Leapfrog Academy Example: We're ready for you! ▾



Summary by Copilot



Katherine Deacon

To: Clara Butler



Tue 2/07/2024 12:19 PM

Hello lovely cohorts #2!

What a fantastic start to our journey with the Magic Mike and Frognitive Intelligence cohorts! They've wrapped up their first week with flying colours and are buzzing with ideas to share.

“Optimistic” “Love it” “Productive” “Intrigued” – some of the words the team feel about Copilot after their first week.

We can't wait to see you on Monday and begin this journey together.

Remember, the Leapfrog Academy Community is here for you, along with your team's channel in the Leapfrog Community Workspace. And let's not forget the wisdom of our 'soon to be' first graduates - Clara, Sheree, Rachel, D'Artagnan, Bryce, Mia, Taine, Curtis, Cajetan, and Tim - who are just a message away.

Your briefing on Monday will be hosted by Curtis. Make sure you bring along all your questions and how you think Copilot might make work better for you! We are excited to have you join us and look forward to helping you get to those aha! moments fast.

Welcome to the Leapfrog Academy!

(Curtis and Copilot helped me write this 😊)

Katherine

*“I wish I could go
to more meetings”*
- No one, ever



What are they good for?

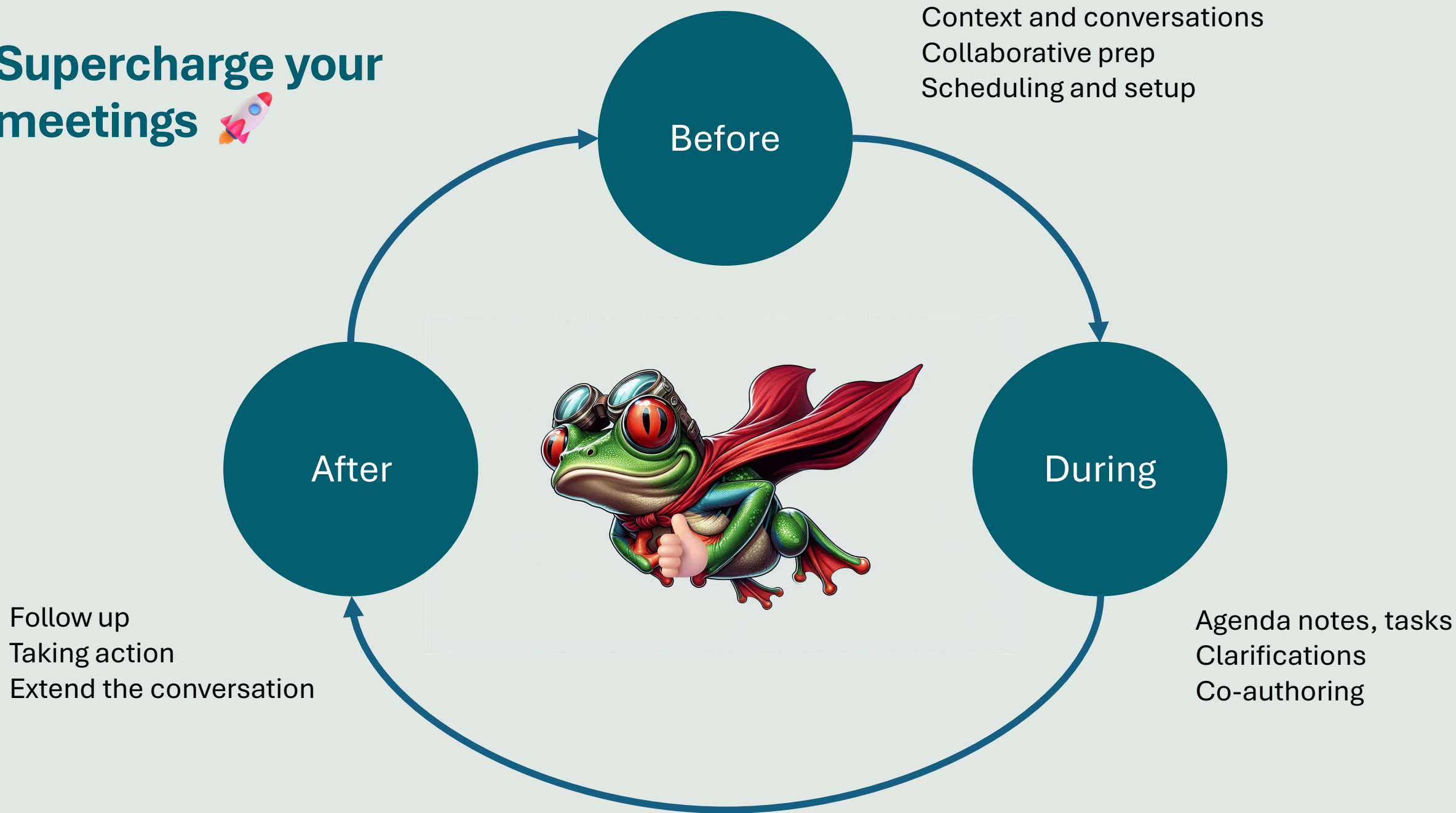
- **Problem solving** – brainstorming, co-creation, analysis, trouble-shooting.
- **Share information** - Report something to a group. Learn something.
- **Get approval** - or a decision or feedback on an idea or plan.
- **Connect emotionally** - to generate energy or build and maintain relationships.

Why do we make them so hard?!

- **Lack of preparation** - no pre-reading, no time to pre-read.
- **Getting off track** - no agenda, poor moderation.
- **Lack of follow-up** - no notes, no action items, can't find the content.
- **Overload vs FOMO** - too many meetings, not in the loop.



Supercharge your meetings 🚀



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Define initial high value **scenarios** and target users for rapid value



Define your path to **content readiness** for compliance and peace of mind

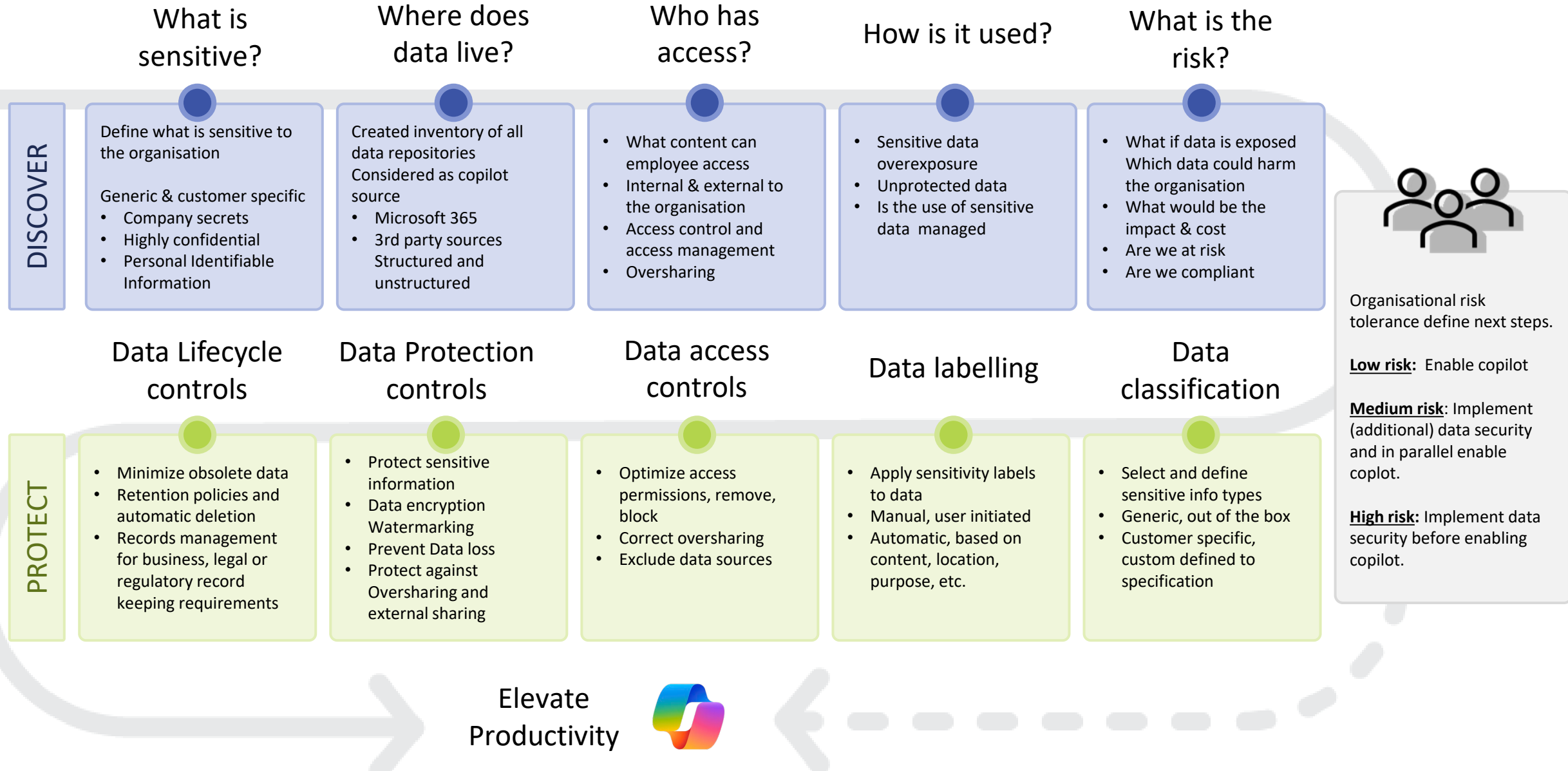
▶ Content Readiness



INFORMATION
LEADERSHIP

*let's make
work better*

Content Readiness



Key tactics to increase content readiness and reduce risk



D

Delete old, duplicated
or unimportant content



A

Access restricted -
especially for
important case files



M

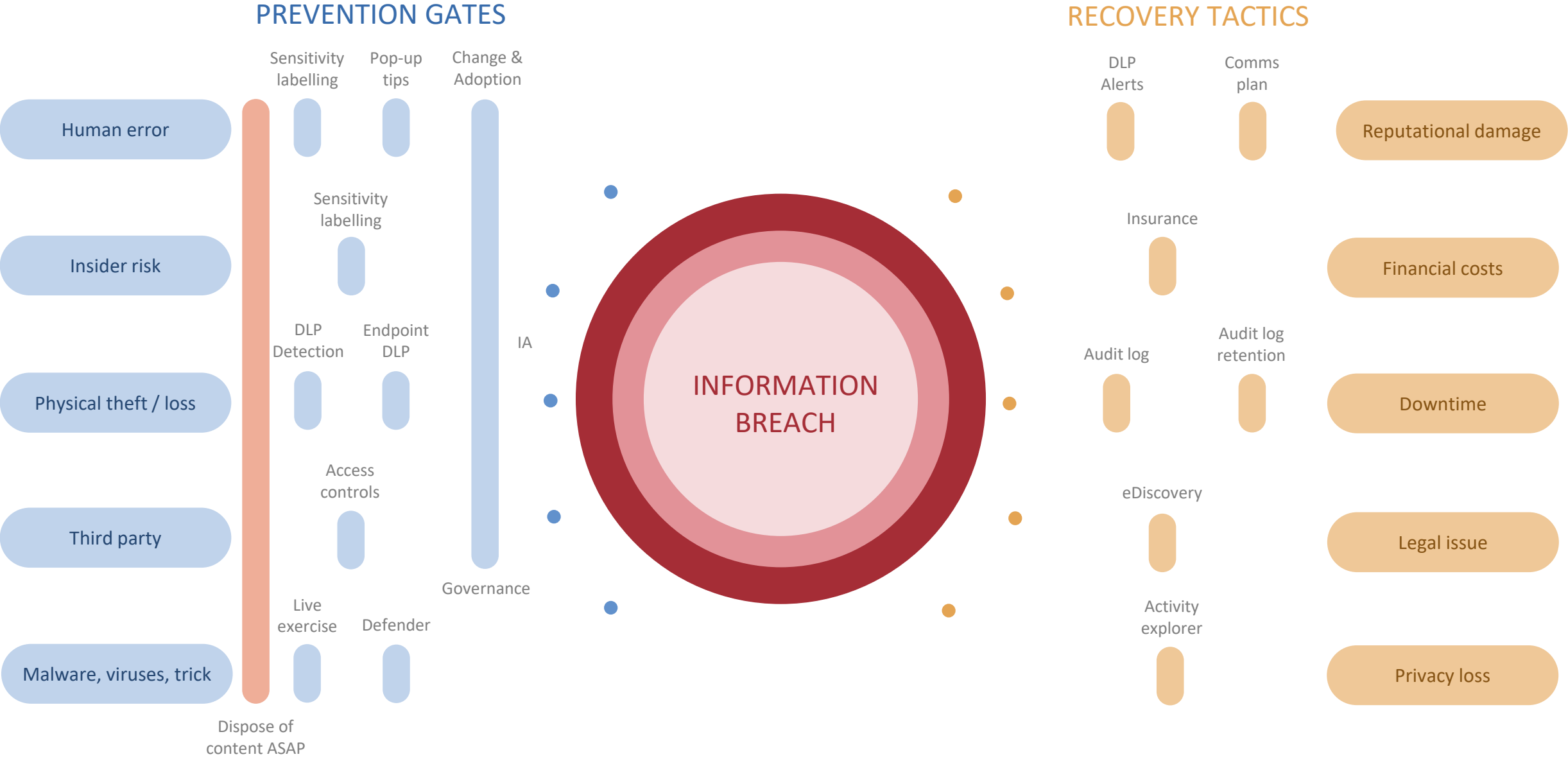
Migrate curated legacy
info so CoPilot can
access it



P

Protect confidential +
private info so it isn't
divulged

... and avoid information breaches



iWorkplace OneDrive Manager



OUR EXPERIENCE

What we did



Take-off!



The pre-flight checklist

Get Excited

Get Ready

Take-off!



Awareness

Develop understanding and leadership capabilities to leverage AI for business outcomes

- ✓ Foundational understanding
- ✓ Business strategy
- ✓ AI governance group creation
- ✓ Provide clarity and prioritisation for cohorts



User Enablement

Manage the human transformation through robust user enablement programs and engagement

- ✓ Promote self selection of scenario-based groups.
- ✓ Support and empower
- ✓ Authentically integrate feedback



Foundation

Understand your content and capability in order to deliver results

- ✓ Ensure you understand your content
- ✓ Manage and mitigate risk by implementing (additional) security.
- ✓ Configure appropriately

Responsible AI principles



Select and activate your Copilot **influencers**, in partnership with your AI governance group.



Define initial high value **scenarios** and target users for rapid value



Define your path to **content readiness** for compliance and peace of mind

Change and Adoption Framework



INITIATE

- ✓ Change Management Workshop
- ✓ Change Management Team Kick-off
- ✓ Change and Adoption Strategy
- ✓ Stakeholder Impact Assessment



PLAN

- ✓ Communication
- ✓ Champions
- ✓ Training
- ✓ Roll-out approach
- ✓ Governance in BAU



IMPLEMENT

- Support implementation of the Plans:
- ✓ Communication
 - ✓ Training
 - ✓ Support Go Live and post Go Live
 - ✓ Monitor adoption



MONITOR in BAU

- ✓ BAU governance
- ✓ Monitor adoption
- ✓ Rollout adoption campaign
- ✓ Collate and share success stories
- ✓ Run refresher training
- ✓ Engage with teams with low usage



Documentation

Sheree Buckley-Simpson
creating new workflows, reviewing and suggesting improvements.

Rachel Morgan
Review policies and produce FAQ's

Mia Rosemary
To gather resources on topics I am working on - and things to help with wellbeing eg: mindfulness

Bryon Grawatt
Categorise and compile notes from brainstorming sessions. Compile actions from those categories.

Katherine Deacon
help me to find content to answer questions in rfp responses

Clara Butler
Help write new case studies quickly

Curtis Goodwin
Summary of the documents I worked on during the day (for timesheets!)

Bryon Grawatt
Help me summarise the emails I get from Zendesk without having to read the entire email trail

Mia Rosemary
A way to compile info from Teams/Outlook regarding SR's so we're not missing any info

Sheree Buckley-Simpson
help organise notes on iWorkplace products into ppt slides for meeting

Clara Butler
Draft SoWs referring to existing SOWs and summarising in new doc

Sheree Buckley-Simpson
support learning by summarising various documents on different iWorkplace apps.

Communication

Capetan Treadwell
Ensure our recommendations provided to client is as per Microsoft best practice

Mia Rosemary
Prepare emails for sending expense approval requests

Sheree Buckley-Simpson
help write emails to customers and check tone, summarise meetings and actions

Tim Dley
Help me draft customer emails and have them appear professional

Curtis Goodwin
Develop comms and training plans/ideas

Clara Butler
Customer cadence calls - summarise meetings, call out actions

Analysis

Rachel Morgan
Analyse financial data to provide insights and trend analysis

Bryon Grawatt
Help analyse Excel exports of Zendesk data

Curtis Goodwin
Summarise actions/next steps from workshops and meetings

Mia Rosemary
For personal development, to review meetings, tone + time talking etc

Mia Rosemary
Collecting action points from planning sessions

Training

Rachel Morgan
Help prepare team coaching sessions

Mia Rosemary
Helping to create training documentation from process docs

Sheree Buckley-Simpson
Help to better understand the features of Microsoft apps

Clara Butler
Support learning by recording app demos & transcribing / summarising

Curtis Goodwin
Provide different change/adoption activities or examples

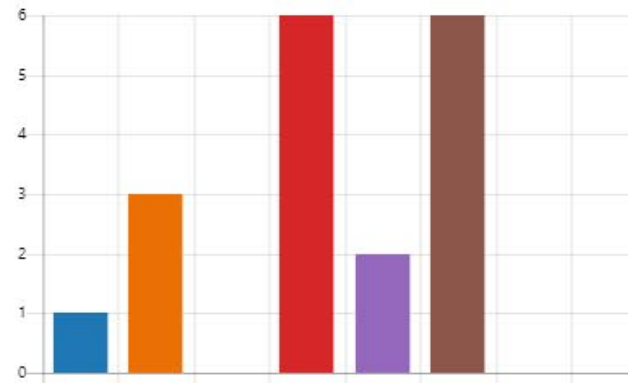
Tim Dley
I'm interested to try CoPilot in Power BI Desktop





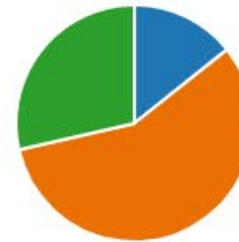
1. Where has CoPilot provided the most value?

Task Organisation	1
Creating content (eg: emails, c...	3
Automation (eg: analysing dat...	0
Meeting summaries	6
Training preparation	2
Searching for information	6
No value	0
Other	0



2. Has CoPilot improved your productivity?

Not at all	1
A little	4
A lot	2

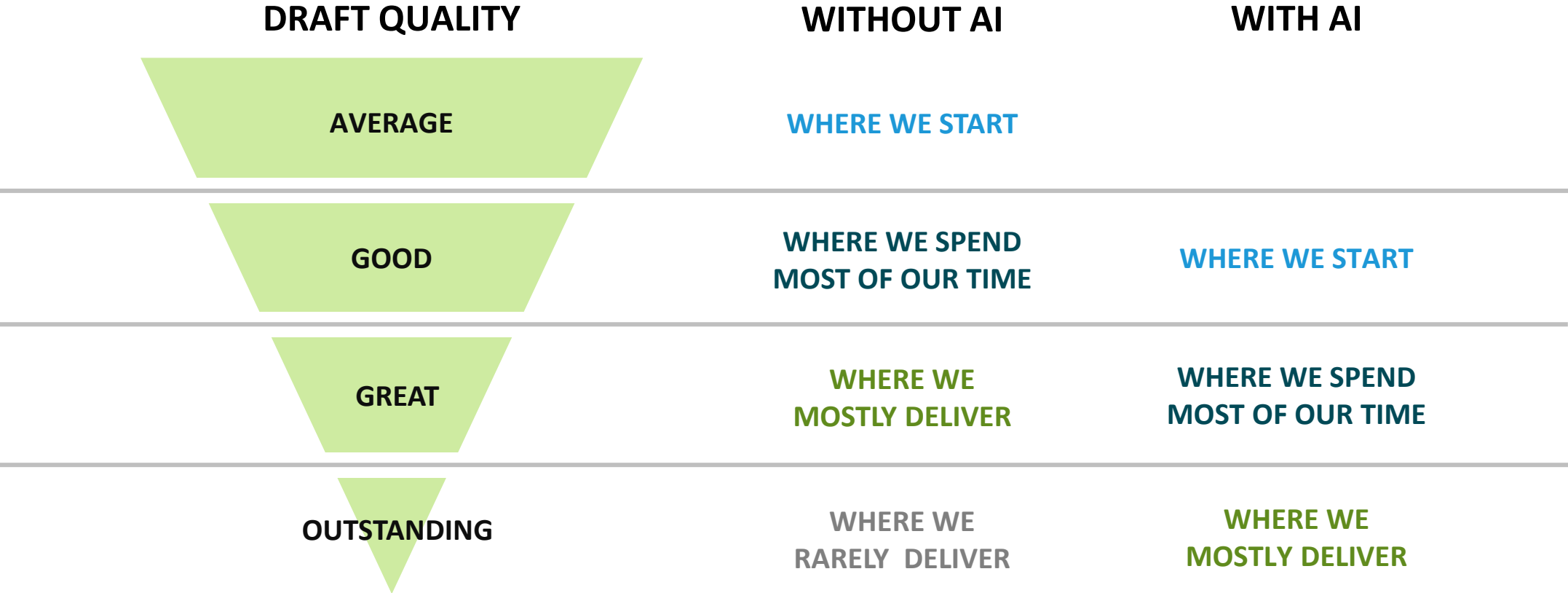


3. What further support do you require with CoPilot?

Additional Leapfrog Academy ...	0
Further support materials	0
More time to spend practicing...	4
Other	1



Stories from the lily pond



ODM Insights

File Count Summary by Drive & Age

- SharePoint < 30 Days
- SharePoint < 6 Months
- SharePoint < 1 Year
- SharePoint > 1 Year
- OneDrive < 30 Days
- OneDrive < 6 Months
- OneDrive < 1 Year
- OneDrive > 1 Year

By File age

By
OneDrive

Drive Name

Sally
Aaron
Lauren
Bruce
Michael
Tyler
Greg
Kathy
Christine
Grant
Matthew
Karen
Jessica
Thomas
Christopher
Ashleigh
Jack
Alexandra
Brian
Sacha
Greg M
Archie

Files in SharePoint

Files in OneDrive

File Count

Size

Department

All

Office

Christchurch

Drive Name

- ☐ Select all
- ☐ Sally
- ☒ Aaron
- ☐ Lauren
- ☐ Bruce
- ☐ Michael
- ☒ Tyler
- ☐ Greg
- ☒ Kathy
- ☐ Christine
- ☐ Grant
- ☒ Matthew
- ☐ Karen
- ☐ Jessica
- ☐ Thomas
- ☐ Christopher
- ☐ Ashleigh
- ☒ Jack
- ☒ Alexandra
- ☐ Brian
- ☐ Sacha
- ☐ Greg M
- ☐ Archie

By File
count
or size

Filter by
department,
office,
individual
etc...

#Feels

Productive Learning
Optimistic Ambitious
Confident Optimistic
WIP (Work in Progress)
More comfortable with it Intrigued
Love it!
It is Chat GPT for Office

slido



How do you feel about Copilot?

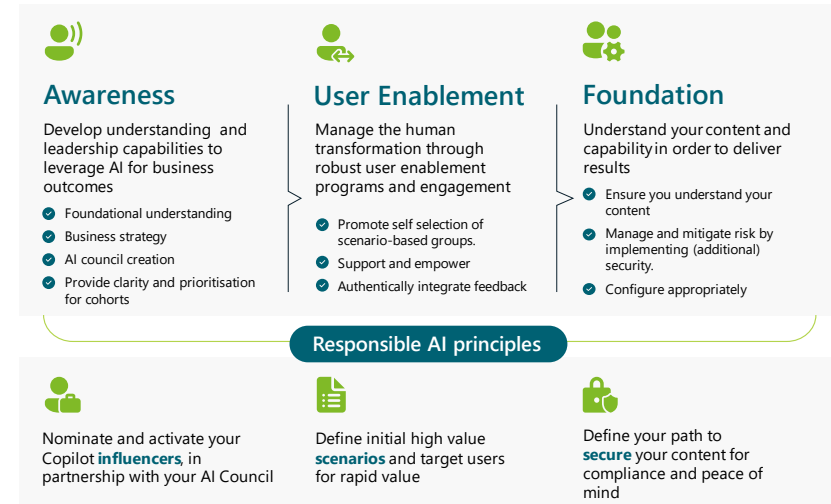
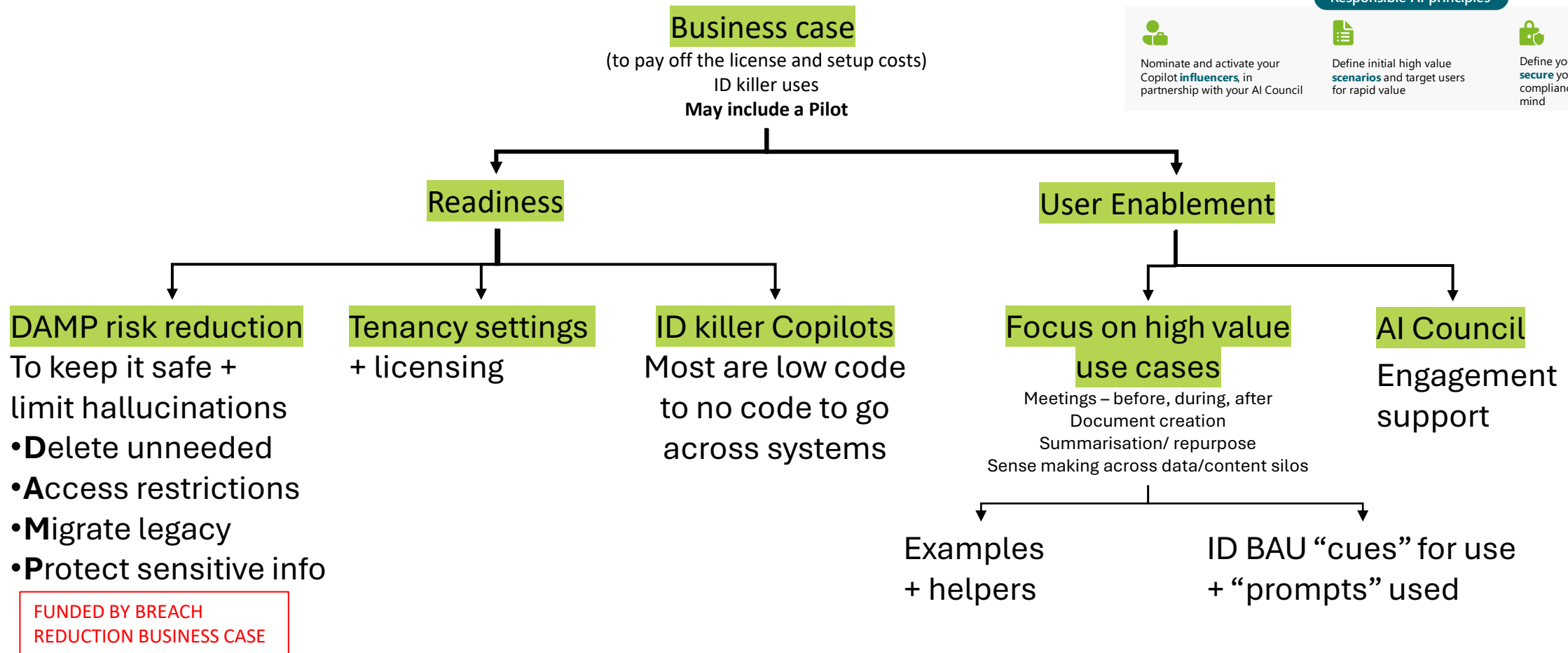
ⓘ Start presenting to display the poll results on this slide.

OUR EXPERIENCE

What we did



How you might bring it all together





How we can help!

- People are creatures of habit; to maximise value we need to build new habits. User enablement is key!
- Content is King. Safe foundations will make a massive difference. We can help with policy guidance, DAMP and content assessment.
- Challenges exist in “sense making” and “prompt engineering” when using AI.
- Copilots: In an ever-changing landscape let us guide you in the development and extension of AI

FUTURE GAZING: WILL YOU THRIVE OR DECLINE?

- Haves and have nots
- Productivity as normal or super charged
- Attracting and retaining key staff – AI environment expected

Questions

